

Southeast For-Hire Electronic Reporting Program



Karla Gore



Overview of Atlantic Program

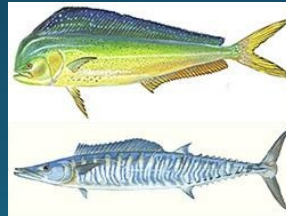
Electronic reporting program for charter and non SRHS headboat vessels

Applies to Charter/headboat permit holders with the following permits

Atlantic coastal migratory pelagics (Florida-New York)

Atlantic dolphin wahoo (Florida-Maine)

South Atlantic snapper grouper



All permit holders are required to report regardless of where they are fishing or what their target species is.

Overview of Atlantic Program

Headboat:

- Changes the reporting day from Sunday to Tuesday.
- Permit holders that are currently participating in the Southeast Region Headboat Survey will continue to do so using VESL.



Overview of Atlantic Program

Charter:

- Trip level weekly reporting on approved software.
- ALL trips and ALL species are required to be reported, not just those trips targeting federally permitted species or occurring in federal waters.
- “Did Not Fish” Reports.
- Reports are due on Tuesday following a fishing week.



Electronic Reporting

- Reporting must be done using approved software/hardware
 - Currently these software programs are approved for the program
 - eTRIPS/mobile - Windows 10, iOS, Android, Free, compatible with GARFO and HMS requirements
 - VESL – computer-based web portal, iOS, Android, Free, compatible with the SC State Charter program and the Headboat Survey
 - Approved software and hardware is listed on the NOAA Fisheries Southeast Electronic Technologies website



Outreach Webinars

Council and NOAA Fisheries Webinars:

December 9th 2020: Gulf State Agencies (24 attendees)

December 15th: Gulf Permit Holders (193 attendees)

December 16th: South Atlantic Permit Holders (103 attendees)

December 17th: Gulf and South Atlantic Communicators/Outreach (41 attendees)

January 19th and 20th: Gulf NMFS OLE Agents (44 attendees)

Roll Out Issues

- Total Number of GOM and South Atlantic Permit Accounts as of February 10, 2021
 - VESL = 465
 - eTrips = 946 (90 Gulf, 316 South Atlantic, 61 dual permitted)
 - VMS Users = 45
- As of February 10, 2021, total # of Reports Submitted = 1100 logbooks received
- Since 12/1/20 there have been over 600 phone calls (average time 30 minutes)

Roll Out Issues

- Customer Service line:
 - High volume of calls, est average time 30 minutes
 - Call line malfunctioning
- Applications:
 - VESL account requests need to be manually verified and we've had a high volume
 - VESL app, Headboat survey trip declaration errors
 - eTrips: fishermen unsure of how to use app
 - eTrips: trip declaration confusion
- Landing locations/Port list not updating automatically, so vessels can't find their port

Southeast Electronic Reporting Compliance Plan

- Customer Service and Outreach Team:
 - Account sign up
 - Logging correspondence
 - Weekly webinars to answer questions
- QAQC Team:
 - Reviews data for errors
 - Aata QA/QC
 - Making contact if there are errors
- Compliance Tracking:
 - email contact when out of compliance
 - Permits on hold when out of compliance

SRFHs Application

SRFH (Southeast Region For Hire) Application:

- Run validations
- View reports
- Identify data errors and make corrections
- Check for permit compliance
- Send automatic reminders on compliance
- Flag vessels that should have permit renewal put on hold due to compliance.
- Log all correspondence
- Create views for port agents and OLE

SRFHs Application

[Home](#) >

Vessel Dashboard

Vessel:

Show Permits

All

Current

[Refresh](#)

Vessel Name	Home Port	State	Primary Gear	Hull ID	Passenger Capacity	Vessel Type	Year Built	Owner	Status	Num Trips	Reported States	Reported Ports	Different States	Different Port	Avg Days	Avg Crew	Avg Anglers
[REDACTED]									ACTIVE	96	1	1	0	96	0	4.8	30.7







Trips by Month & Permit Info

Vessel Id	Entity	Expiration Date	Permit Type	Permit	Permit Status	Effective Date	End Date	Same Owner
[REDACTED]	[REDACTED]	02/28/2021	CDW		MAILED	03/01/2020		Y
[REDACTED]	[REDACTED]	02/28/2015	SC		EXPIRED	03/01/2014	02/28/2015	Y
[REDACTED]	[REDACTED]	02/28/2015	CHS		EXPIRED	03/01/2014	02/28/2015	Y

SRFHs Application

Home /

Correspondence

	Vessel Official Number	Primary	Contact Date	Follow-up	Log Group	Call Type	Contact Type	Contact Reason	Contact Recipient Name	Contact Phone Number	Contact Email Address
	99999	221	01/19/2021 08:56AM			Outgoing	Call	General communication	Glenn		
		219	01/19/2021 08:22AM			Outgoing	Call	General communication			

LEGEND

- Period is out of compliance and past deadline
- Period is out of compliance but not past deadline
- Current filing period
- Period is open for filing
- Period is compliant

NOTIFICATIONS [2]

- Week 02: Near End of Period, No Completed Trips**
- Week 01: Past Deadline, No Submitted Trips**

Filing Periods		
2021 - Week 01 01/04/2021 - 01/10/2021	CREATE FIRST TRIP	FILE NO FISH REPORT
2021 - Week 02 01/11/2021 - 01/17/2021	CREATE FIRST TRIP	FILE NO FISH REPORT
2021 - Week 03 01/18/2021 - 01/24/2021	CREATE FIRST TRIP	FILE NO FISH REPORT
<input type="radio"/> 2021 - Week 04 01/25/2021 - 01/31/2021	--	FILE NO FISH REPORT
<input type="radio"/> 2021 - Week 05 02/01/2021 - 02/07/2021	--	FILE NO FISH REPORT
<input type="radio"/> 2021 - Week 06		

Current OLE Enforcement Plan

Initial Program Rollout:

Outreach and Compliance Assistance---Not A Grace Period

- Making fishermen aware of the program and requirements
- Helping them get the information they need
- Following up with them on expectation that they will be reporting by a certain date

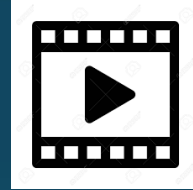
JEA partners

- Submitting findings through SERO OLE
- Warnings, summary settlements, more severe if needed

Things fishermen need to do now



Select a software to use and create a user account



Watch informational videos (on website)



Read the website and toolkits



Submit landing location request for approval (Gulf Permitted vessels)



Make sure their information is correct on their permit paperwork



Attend upcoming webinars (see website for schedule)

What To Expect In the Next Few Months



Compliance Assistance

- SEFHIER team
- OLE team
- Port agents
- State agencies



Training webinars for Port Agents/Samplers

- Tablet based application
 - Intercept survey
 - Charter Activity Report (CAR)
- Training date: TBD



Data sharing agreements

- SERO
- ACCSP

Program Team



Karla Gore



Rich Malinowski



Jenny Ostroff



Rick DeVictor



Peter Hood



Jack McGovern

Program Team

Compliance



Kendall Brancart



Natalie Slayden



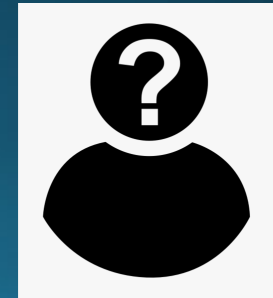
Monitoring



Anna Petracca



Tamara Heckel



Victoria Tozer

Program Team

QA/QC



Alicia Breton



Shannon Stotler

Customer Service

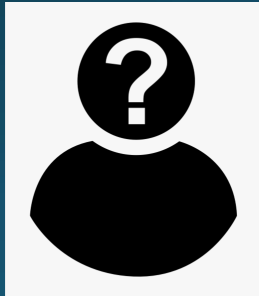


Trevor Hope

Intercept Survey



Mike Larkin



Dylan Miller

Resources

Upcoming For-Hire Permit Holders Webinar:

February 16th @ 6:00 pm EST

February 23rd @ 6:00 pm EST

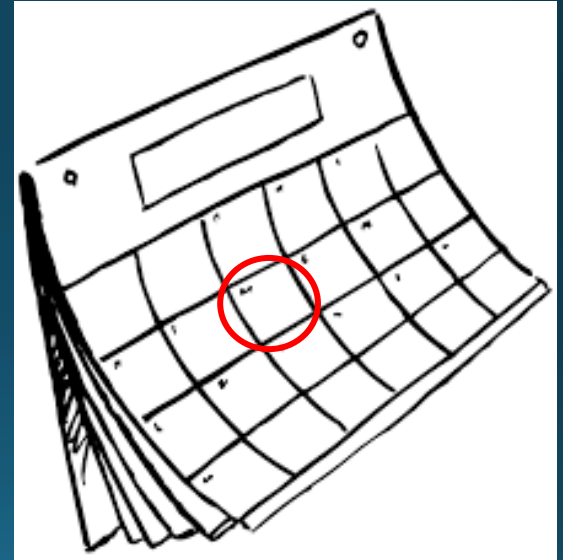
March 2 @ 6:00 pm EST

March 9 @ 6:00 pm EST

March 16 @ 6:00 pm EST

March 23 @ 6:00 pm EST

March 30 @ 6:00 pm EST



Resources

Electronic Reporting Phone Line:

1-833-707-1632

Hours: 8:00am-4:30pm M-F EST

Program email address:

ser.electronicreporting@noaa.gov

Website

<https://www.fisheries.noaa.gov/southeast/southeast-electronic-reporting-technologies>

Toolkit

<https://gulfcouncil.org/southeast-for-hire-electronic-reporting-program/>