# Southeast For-Hire Electronic Reporting Program





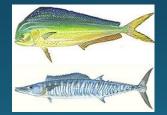
#### Karla Gore South Atlantic Law Enforcement Advisory Panel

# **Overview of Atlantic Program**

Electronic reporting program for charter and non SRHS headboat vessels.

Applies to Charter/headboat permit holders with the following permits Atlantic coastal migratory pelagics (Florida-New York) Atlantic dolphin wahoo (Florida-Maine) South Atlantic snapper grouper







All permit holders are required to report regardless of where they are fishing or what their target species is.

### **Overview of Atlantic Program**

#### Headboat:

- Changes the reporting day from Sunday to Tuesday.
- Permit holders that are currently participating in the Southeast Region Headboat Survey will continue to do so using VESL



# **Overview of Atlantic Program**

#### **Charter:**

- Trip level weekly reporting on approved software
- ALL trips and ALL species are required to be reported, not just those trips targeting federally permitted species or occurring in federal waters.
- "Did Not Fish" Reports
- Reports are due on Tuesday following a fishing week.

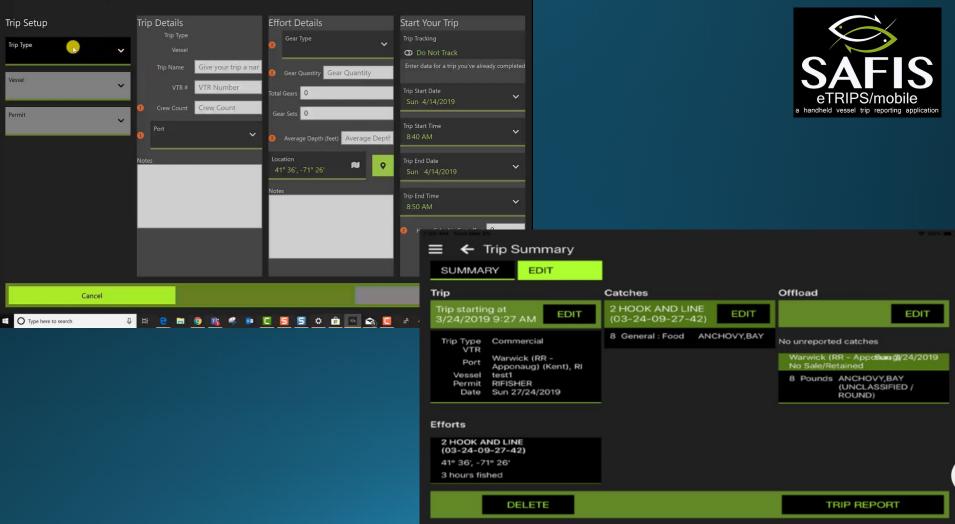


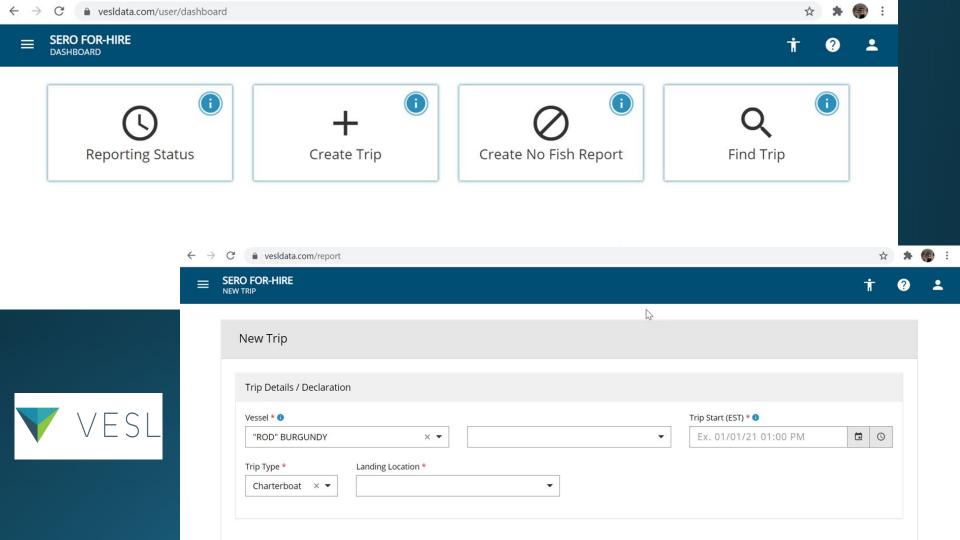
# **Electronic Reporting**

- Reporting must be done using approved software/hardware
  - Currently these software programs are approved for the program
    - eTRIPS/mobile Windows 10, iOS, Android, Free, compatible with GARFO and HMS requirements
    - VESL computer-based web portal, iOS, Android, Free, compatible with the SC State Charter program and the Headboat Survey
    - Approved software and hardware is listed on the NOAA Fisheries Southeast Electronic Technologies website

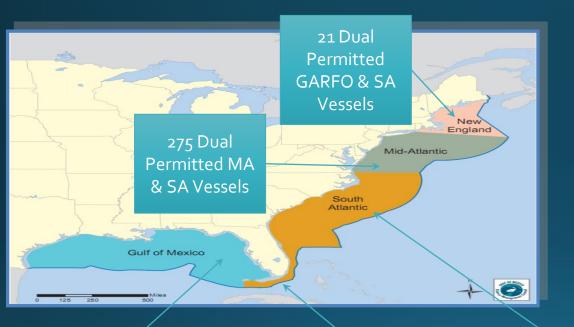








# **Multiple Permits**



# Permit holders with permits in more than one region

• Required to report to the more restrictive electronic reporting program regardless of where fishing occurs

In certain instances, multiple electronic reports may be required.

1,328 GOM Permitted Vessels (~128,000 trips/year)

373 Dual Permitted GOM & SA Vessels

2,138 SA Permitted Vessels (~282,000 trips/year)

### Multiple Permits: South Atlantic and Gulf

- Gulf of Mexico Electronic Reporting Program is more restrictive than the South Atlantic program. Must adhere to the Gulf requirements regardless of fishing location
  - Trip Declaration (Hail-out) with expected return date/time and location (must be "verified" landing location
  - Charter and Headboats must report prior to offload
  - Phase 2 Effective Date TBD: Permanently affixed position reporting unit (satellite or cellular VMS) device that is always "on" and transmitting (power down exemptions are possible)

- Gulf reef fish
- Gulf coastal migratory pelagics



### Multiple Permits: South Atlantic and GARFO

- GARFO requires vessel trip reports (VTRs) on for-hire trips to be submitted electronically 48 hours after each fishing trip.
- Permit holders that hold both a GARFO permit and a SA permit can report through approved software\* every 48 hours and will not have to submit a separate report for the SA.

\*currently only eTrips, more pending approval

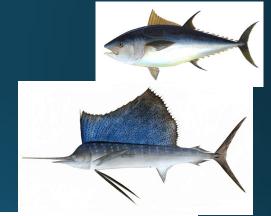


### Multiple Permits: South Atlantic and Highly Migratory Species

 HMS permit holders that catch HMS species can submit trip through etrips, under the reporting timeframe implemented by HMS.

 Bluefin tuna, swordfish, billfish (white and blue marlin, sailfish, and roundscale spearfish)

report within 24 hours







### **Roll Out Issues**

Total Number of GOM and South Atlantic Permit Accounts as of Jan 19, 2021

- VESL = 423 (204 Gulf, 159 South Atlantic, 60 dual permitted)
- eTrips = 467 (90 Gulf, 316 South Atlantic, 61 dual permitted)
  VMS Users = 15 (57 declarations, 40 logbooks)
- As of Jan 20th, total # of Reports Submitted = 590 trips with 236 trip declarations

The number and information for Fisherman calls regarding the program are being logged in a database. Since 12/1/20 there have been over 400+ phone calls (average time 30 minutes).

### **Roll Out Issues**

- Customer Service line
  - High volume of calls, est average time 30 minutes
  - call line malfunctioning
- Applications
  - VESL account requests need to be manually verified and we've had a high volume
  - VESL app, Headboat survey trip declaration errors
  - eTrips: fishermen unsure of how to use app
  - eTrips: trip declaration confusion
- Landing locations/Port list not updating automatically, so vessels can't find their port

### Southeast Electronic Reporting Compliance Plan

- Customer Service and Outreach Team:
  - account sign up
  - logging correspondence
  - weekly webinars to answer questions
- QAQC Team:
  - Reviews data for errors
  - data QA/QC
  - making contact if there are errors
- Compliance Tracking:
  - email contact when out of compliance
  - permits on hold when out of compliance

### **SRFHs** Application

#### SRFH (Southeast Region For Hire) Application:

- -Run validations
- -View reports
- -Identify data errors and make corrections
- -Check for permit compliance
- -Send automatic reminders on compliance

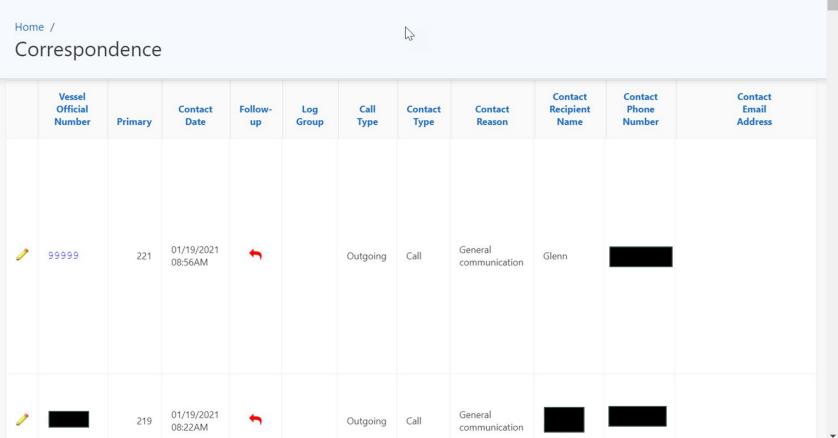
-Flag vessels that should have permit renewal put on hold due to compliance.

- -Log all correspondence
- -Create views for port agents and OLE

# **SRFHs Application**

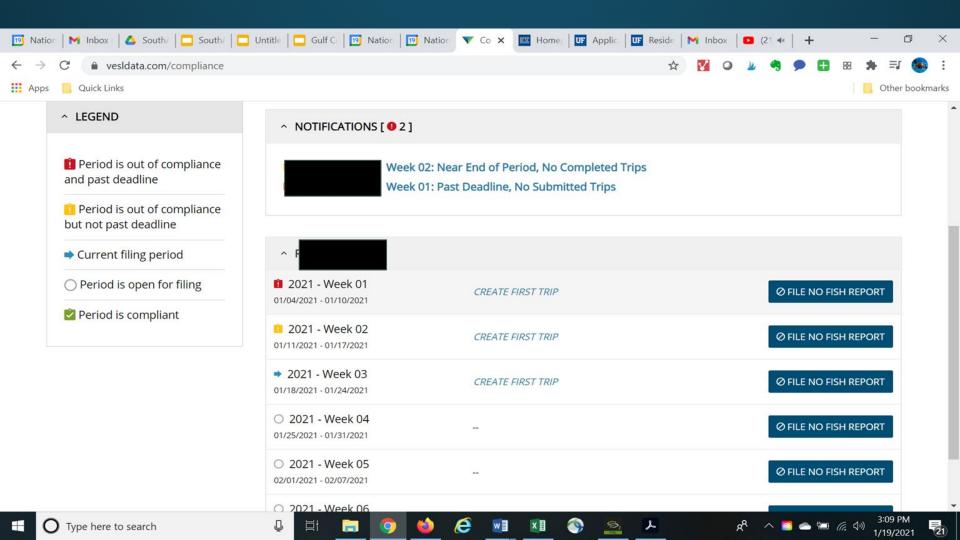
Home > Vessel Dashboard																		
Vessel:		1		Show Pe		○ All ● Current		C Refresh										
Vessel Name	Home Port	State	Primary Gear	Hull ID	Passenger Capacity	Vessel Type	Year Built		Owner	Status	Num Trips	Reported States	Reported Ports	Different States	Different Port	Avg Days	Avg Crew	Avg Anglers
ACTIVE       96       1       1       0       96       0       4.8       30.7          Trips by Month & Permit Info																		
Vessel Id		Entity	Expiration Date			Permit Type		Permit	Permit Status		Effective Date		End Date			Same Owner		
	-	02/28/2021			CDW			MAILED	C	03/01/2020					Y			
	02/28/2015			SC				EXPIRED	C	03/01/2014		02/28/2015		Y				
			02/28/2015			CHS			EXPIRED	C	03/01/2014		02/28/2015		Y			
																		1-3

### **SRFHs** Application



### **Compliance Plan for Atlantic**

- Reporting applications have notifications built in to let users know if they are in compliance for a particular week or not.
- Emails will be sent out notifying permit holders of late or missing reports.
- Compliance team will make phone calls to permit holders regarding missing reports.
- Those out of compliance will have the permit "put on hold". This prevents renewal of the permit until the reporting requirements have been met.



### **Current OLE Enforcement Plan**

#### Initial Program Rollout:

Outreach and Compliance Assistance---Not A Grace Period

- making fishermen aware of the program and requirements
- helping them get the information they need
- following up with them on expectation that they will be reporting by a certain date

JEA partners

• submitting findings through SERO OLE

Long term:

• Warnings, summary settlements, more severe if needed

# Things fishermen need to do now



Make sure their information is correct on their permit paperwork



Watch informational videos (on website)



Read the website and toolkits



Submit landing location request for approval (Gulf Permitted vessels)



Attend upcoming webinars (see website for schedule)



Select a software to use and create a user account

### What To Expect In the Next Few Months







Compliance Assistance

- SEFHIER team
- OLE team
- Port agents
- State agencies

Training webinars for Port Agents/Samplers

- Tablet based application
  - Intercept survey
  - Charter Activity Report (CAR)
- Training date: TBD

Data sharing agreements

- SERO
- ACCSP

### **Program Team**

Karla Gore



**Rick DeVictor** 



#### Rich Malinowski



Peter Hood

#### Jenny Ostroff



Jack McGovern

### **Program Team**

#### Compliance





Kendall Brancart

#### Natalie Slayden

#### Monitoring





Anna Petracca Tamara Heckel





Victoria Tozer

### **Program Team**

#### **Customer Service**

Alicia Breton



QA/QC

#### Shannon Stotler







**Trevor Hope** 



#### Dylan Miller

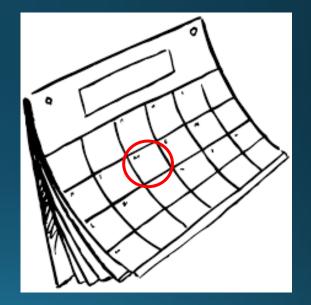
### Intercept Survey



#### Mike Larkin

### Resources

Upcoming For-Hire Permit Holders Webinar: February 2nd @ 6:00 pm EST February 9th @ 6:00 pm EST February 16th @ 6:00 pm EST February 23rd @ 6:00 pm EST



### Resources

Electronic Reporting Phone Line: 1-833-707-1632 Hours: 8:00am-4:30pm M-F EST

Program email address: <u>ser.electronicreporting@noaa.gov</u>

Website

https://www.fisheries.noaa.gov/southeast/southeast-electronicreporting-technologies

Toolkit <u>https://gulfcouncil.org/southeast-for-hire-electronic-reporting-program/</u>