**South Carolina Data Load Failure**

**Summary:**

Data put into the Bluefin Trip Ticket system from South Carolina dealers were not loaded into the SAFIS systems for a period of nearly four months. When the problem was identified and corrected, the late reports added a significant amount to the Vermilion Snapper quota overage.

**Timeline:**

**April-May:**  E1Ticket file upload process developed by Paul on his office computer, transferred file server in May to test automatic running.

**June 1 :** Logging begins.

**July 24 :** Last successful normal upload from SC

 **Aug-Nov 20:** Files continue to be submitted but not loaded to the SAFIS database.

**Nov 21**: ACCSP notified of problem by Amy Dukes (SCDNR).

**Nov 22:**  Problem identified and corrected. Testing of corrected process occurs, manual load of older SC files into SAFIS successful.

**Dec 2:**  David Gloeckner (NMFS/SEFSC) contacts ACCSP for additional information for file upload dates.

**Dec 3:**  ACCSP implements Server status daily email that includes directory contents of SC-Pc1ticket files as a temporary manual review.

**The following represents the summary of data not loaded during the period July 24-Nov 22.**

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| Common Name | Landed Pounds |
| AFRICAN POMPANO | 172 |
| AMBERJACK | 8882 |
| AMBERJACK, GREATER | 26700 |
| AMBERJACK, LESSER | 163 |
| ANGELFISH, GRAY | 2 |
| ANGELFISH, QUEEN | 3 |
| BANDED RUDDERFISH | 2770 |
| BARRACUDAS | 204 |
| BASS, BANK SEA | 18 |
| BIGEYE | 8 |
| BLACK BELLIED ROSEFISH | 8 |
| BLUEFISH | 17 |
| BONITO,ATLANTIC | 393 |
| COBIA | 636 |
| CONEY | 2 |
| CREOLEFISH(VELVET GROUPER) | 173 |
| DOLPHIN | 1646 |
| GROUPER,BLACK | 888 |
| GROUPER,GAG (BLACK) | 54757 |
| GROUPER,RED | 17729 |
| GROUPER,SCAMP | 32767 |
| GROUPER,SNOWY | 4620 |
| GROUPER,YELLOW EDGE | 253 |
| GROUPER,YELLOWFIN | 1799 |
| GRUNT, WHITE | 6193 |
| HAKE, ATLANTIC, RED &amp; WHITE | 51 |
| HIND,ROCK | 4290 |
| HOGFISH | 9548 |
| JACK ALMACO | 22549 |
| LOBSTER, CARIBBEAN SPINY | 289 |
| MACKEREL,KING | 2207 |
| MORAY EELS | 5 |
| PINFISH,SPOTTAIL | 92 |
| PORGIES,UNC | 12 |
| PORGY, RED | 24079 |
| PORGY,KNOBBED | 8846 |
| PORGY,WHITEBONE | 3 |
| RED LIONFISH | 145 |
| SCORPIONFISHES | 47 |
| SEA BASS,BLACK | 3221 |
| SHARK, BLACKNOSE | 493 |
| SHARK,ATLANTIC SHARPNOSE | 368 |
| SHARK,BLACKTIP | 28197.4 |
| SHARK,BULL | 11109 |
| SHARK,FINETOOTH | 359 |
| SHARK,LEMON | 9109 |
| SHARK,TIGER | 1913 |
| SHEEPSHEAD,ATLANTIC | 2 |
| SNAPPER,BLACKFIN | 9 |
| SNAPPER,CUBERA | 381 |
| SNAPPER,DOG | 36 |
| SNAPPER,GRAY | 245 |
| SNAPPER,MUTTON | 826 |
| SNAPPER,RED | 12 |
| SNAPPER,SILK | 113 |
| SNAPPER,VERMILION | 157771 |
| SNAPPER,YELLOWTAIL | 297 |
| SNAPPERS,UNC | 345 |
| SQUIRRELFISHES | 1164 |
| SWORDFISH | 5402 |
| TILEFISH,BLUELINE | 232 |
| TILEFISH,SAND | 22 |
| TOADFISHES | 7 |
| TOMTATE | 415 |
| TRIGGERFISHES | 50047 |
| TUNA,BLACKFIN | 70 |
| WAHOO | 612 |

**Issues**

* Lack of automated logging emails prevented ACCSP staff from being made aware of failure
	+ Recently implemented software
	+ Programmer resigned
	+ Software development not entirely completed
	+ Task transition to remaining staff not accomplished correctly
* Lack of compliance monitoring by both SC and SEFSC delayed notification to ACCSP.

**Initial Corrective Action by ACCSP**

* Identified and corrected technical issue that caused load failure
* Created temporary notification process for manual review by staff
* Implemented weekly manual review of files and processing.

**Next Steps**

* Create automated load monitoring process
* Ensure that all stakeholders are notified when loads succeed and/or fail